

# New Tire and Wheel Administrator

## RpmOne will be transitioning to a new Tire and Wheel Administrator - Nation Safe Drivers (NSD)

Effective May 15<sup>th</sup>, 2017

### What does this mean for you, the dealer?

- **Brand New Service Drive Program** – Dealers can now offer T&W Protection to any customer after time of vehicle sale
- **Increased Labor Reimbursement** – Reimbursement has been increased to \$100 per tire position
- **Increased Coverage Availability** – T&W Protection is available on all on-road units, including trikes, reverse trikes, and the Polaris Slingshot
- **Lowered Tread Depth Requirements** – Claims will now be processed for tires having a tread depth of 2/32" for motorcycles and 3/32" for all other on-road vehicles
- **Choice of Benefits** – Limited or Full Roadside benefits can be chosen at the time of contract creation
  - **Full Roadside Benefits Include** – Towing service, emergency road service, essential fluids and supplies delivery, flat tire changes or repairs, battery and lockout assistance.
  - **Limited Roadside Benefits Include** – Towing service and flat tire changes or repairs
- **Customer Service Satisfaction** – NSD is 100% dedicated to exceeding our dealer's and their customer's expectations by providing superior customer service

**For your reference, we have added a Tire & Wheel Procedure Manual – NSD under the Forms page of the IQ System.**

**If you have any questions regarding the transition, please contact your RpmOne Account Representative or Customer Service at (561) 741-4447, extension 307.**

